

Guidelines for groups at Cutty Sark

Address: King William Walk, Greenwich SE10 9HT Opening times: 10:00-17:00 Last admission: 16:15 Recommended visit time: 1-1.5.5 hours

We welcome groups to Cutty Sark, however we do ask that before the visit the group leader familiarise themselves with the following information. The below guidelines will make your experience more enjoyable and ensure efficient entry to Cutty Sark.

- Groups of 10 or more are required to pre book in advance of their visit by emailing <u>bookings@rmg.co.uk</u>
- The group leader should report to the admissions desk to check in. The admission area and shop is a small space therefore it is best for the group to wait outside the ship whilst the group leader books in the visit.
- Please be advised that if you are coming with a group larger than 15-20 we will have to stagger your entry time to enhance your visitor experience due to the nature of the ship being quite narrow.
- Group leaders must supervise their group at all times.
- Please have consideration for other groups and individuals at Cutty Sark during your stay. We reserve the right to remove any groups misbehaving.
- The elevator inside the museum is solely reserved for customers who have difficulties with the stairs.
- Due to the ship's historic nature, please note that visitors should be aware that there are restricted heights, enclosed spaces and potential hazards related to a working ship. Some areas are not accessible to wheelchair users and can be closed without prior notice.
- Climbing or standing upon objects, rigging, ropes, railings, displays, barriers or walls is prohibited due to the fragile nature of the ship.
- The following items are not allowed on the ship and its associated buildings: Double buggies, high heeled shoes due to the nature of decks, gratings and companionways, large luggage items including wheeled suitcases and holdalls, consumption of food and drink (outside of designated catering areas) and smoking.
- Photos are welcome inside the ship and we encourage you to share on our social media channels.
- The last entry into the Cutty Sark is strictly 16:15.