

## Guidelines for groups at Royal Observatory Greenwich

**Address:** Blackheath Avenue, Greenwich SE10 8XJ

**Opening times:** 10:00-17:00

**Last admission:** 16:30

**Recommended visit time:** 1.5-2 hours

We welcome groups to the Royal Observatory, however we do ask that before the visit the group leader familiarise themselves with the following information. The below guidelines will make your experience more enjoyable and ensure efficient entry to the Royal Observatory.

- Groups of 10 or more are required to pre book in advance of their visit by emailing [bookings@rmg.co.uk](mailto:bookings@rmg.co.uk).
- The group leader should find a staff member at the Royal Observatory or report to the admissions desk to check in while the group waits outside. Groups will have fast track entry through the outside gate rather than via admissions desk.
- Please be advised that if you are coming with a group larger than 50 we may have to stagger your entry time to enhance your visitor experience.
- We supply audio guides (subject to availability) in English, French, German, Italian, Spanish, Russian and Mandarin and these are included with the cost of admission. Staff will distribute the audio guides to the group leader, who can then distribute to the group.
- Wristbands will be allocated to the group leader and we require each individual to wear these at all times. The Observatory is a historic attraction with several different parts to visit and the wristband will allow your visitor full access to the attraction.
- Group leaders must supervise their group at all times, please have consideration for other groups and individuals in the Royal Observatory during your stay. We reserve the right to remove any groups misbehaving.
- Photos are welcome inside the Observatory and we encourage you to share on our social media channels. The Prime Meridian is very popular for photos, however we do ask that you please do not congregate here as it can get congested in this area.
- The last entry into the Observatory is strictly 16:30. The audio guide duration is one hour, therefore will only be available to visitors up until 16:00.
- Please do not leave the Observatory before handing in your audio guide to the members of staff located by the shop. The audio guides will be counted at the end of your tour and the group is liable for any missing audio guides.