

COMMENTS

Free entry is a marvellous idea. I have been here several times with my family in the past and could ill afford the entrance fees to all the Greenwich attractions. Well done for making such a positive step. (no reply)

One of the best museums I have ever visited. Not a pet subject of mine but interesting and very well presented.

Reply (part of): Thank you for your comments regarding your over all good impression of the Museum. It is our aim to maintain good standards and it is most useful to receive comments from our visitors on their feelings about the Museum, its staff and displays.

Some displays very dark. Why such poor lighting?

Reply (part of): you mentioned that some of the displays seemed quite dark. This is two fold. Firstly the majority of the displays are dark to protect the artefacts from the damaging effects of sunlight. Secondly the lighting levels are used to create an atmosphere within the gallery - for example the Nelson gallery is dark to recreate the funeral theme.

I'd like to know why photography is forbidden in the Museum. It's a nice way to get a souvenir of such interesting things. Even art museums allow amateur photography.

Reply: Unfortunately we cannot allow photography within the Museum due to copyright laws. Many of the artefacts on display do not actually belong to the Museum and as such we cannot grant copyright. Additionally photography and filming in galleries can pose a security.

This is an excellent museum, one of the best maritime museums I have seen. I think it would be excellent if you could include exhibits on whaling and seafaring culture.

Reply: Whaling and Seafaring culture would indeed be an excellent exhibition topic. We change our exhibitions frequently with the aim of interesting and educating as many of our visitors as possible.

COMMENTS

Absolutely superb. The best museum I've visited in London. I now understand Longitude. Great staff as well. (no reply to this comment)

Why are the only cycle racks at the Admin block rather than outside the Museum. Can you not install some for the visitors not just the staff.

Reply: The Museum cycle racks are located by the Administration block and are for the visitors and staff alike. Cycle parking is free. Unfortunately, bicycle racks are not used at the front of the Museum as the Museum is used on an almost weekly basis for filming and photography and it is felt that the front of the building should be kept clear for this purpose. Cycles cannot be chained to railings and so on as they pose a security risk. However, should parking become over crowded the Museum will of course look at alternative solutions.

I thought the idea of a picnic area for families a very good idea. (no reply)

The signposting to here from the A2 was non existent... surely a Museum of such great importance should have signs from the M25 as well as local signs.

Reply: Thank you for your comments regarding the lack of signage from the A2 to the Museum itself. Unfortunately external signage is under the remit of Greenwich Council and the Tourist Board rather than ourselves. Nevertheless I will pass on your concerns to the appropriate bodies. Hopefully since the Museum has gone free the council will have a greater incentive to install signage with increased visitor figures.

I found the Museum greatly interesting, clean and very easy to get round. The staff were polite and helpful, and it was a very satisfying experience. (no reply)