

The National Maritime Museum: Visual Guide

This guide has been created to help visitors understand the changes put in place to ensure social distancing.

You can use this guide to help you choose what you want to see and do at the National Maritime Museum.

This is the National Maritime Museum in Greenwich.



You can enter the Museum from Romney Road. You will need to pre-book your free ticket.

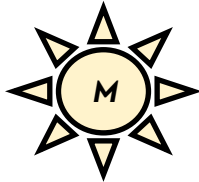
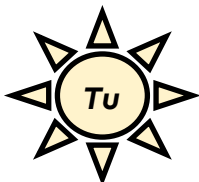

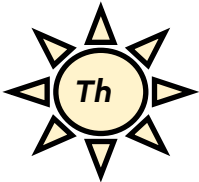
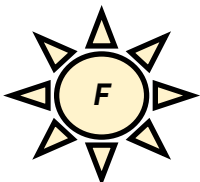
You may need to queue to come inside.

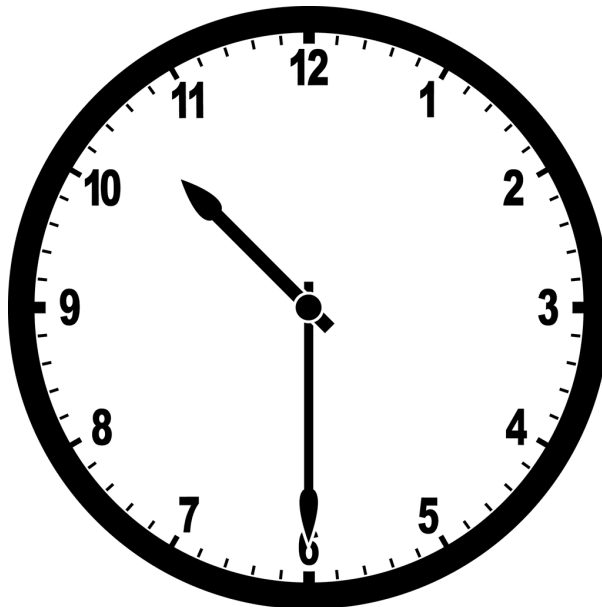


There are lots of things to see and do at the Museum.

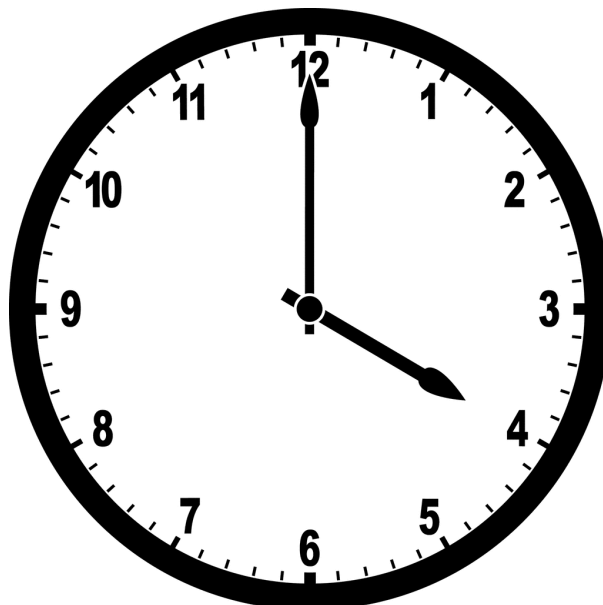
The Museum is open Monday to Sunday.

On weekdays the Museum open at 10.30am.

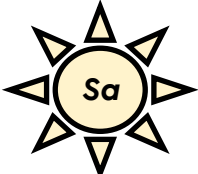
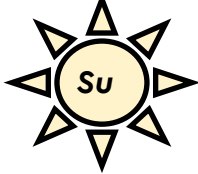
<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>
				

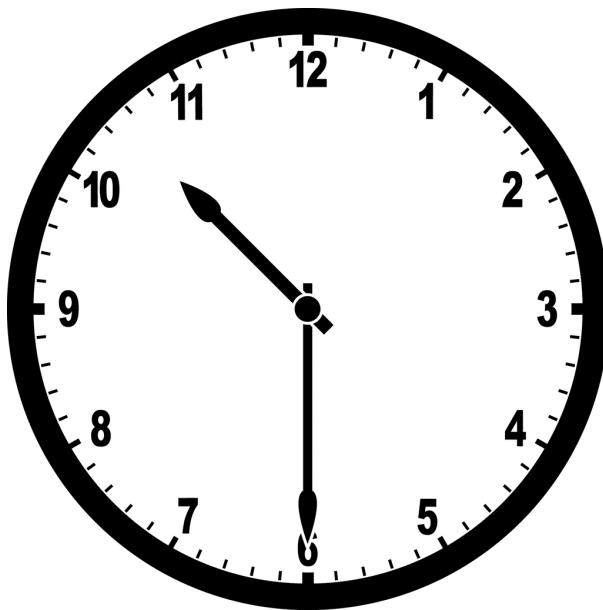


On weekdays, the Museum closes at 4:00pm.

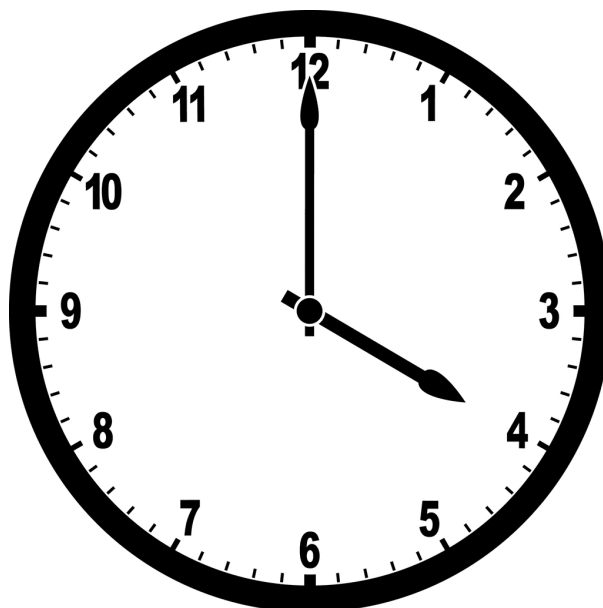


On weekends, the Museum opens at 10:00am.

<i>Saturday</i>	<i>Sunday</i>
	



On weekends, the Museum closes at 5:00pm.



When you come inside you will need to show your ticket. This might be on a phone or a printed piece of paper.



Staff might be wearing a face mask or face shield. Some staff might not be wearing either.

If you are over 11 years old and not exempt, you will need to wear a face covering.

If you are exempt, you will not need to wear a face covering.

You will find hand sanitising stations around the Museum. You can use these to keep your hands clean.



There is a one-way system in place at the Museum. This means you need to follow the signs to take you around the Museum.



When you arrive you can pick up a trail from the Play and Explore trolley to help you explore the galleries!



When you come inside, you will pass the visitor toilets.

Because of the one-way system, you will not be able to return to these toilets once you have passed them.



You might have to queue for the toilet. You can queue outside the toilets. Please leave 2 metres between you and the person in front of you in the queue.



To go into the Museum galleries, follow the one-way system through the shop, and around the ground floor.



You can follow the arrows to go upstairs into the galleries, or towards the exit and café.

On Level 2 of the Museum you can see:



Polar Worlds



Tudor and Stuart Seafarers



Nelson, Navy, Nation

If you want to come down from Level 2, there are two lifts and staircases that you can use.

To use a lift, please speak to a member of staff as this helps us maintain social distancing measures.

Only two people can use the lift at one time.



The first lift and set of stairs you can use are after the 'Tudor and Stuart Seafarers' gallery.



The second lift and set of stairs you can use are after the 'Nelson, Navy, Nation' gallery.



You can go to Level 1 or the Ground Floor.

On the Level 1 of the Museum you can see:



Sea Things



Pacific Encounters



Atlantic Worlds



Traders



The Great Map

To go down a level, to the Ground floor, you can use the lifts and stairs again.

On the Ground floor, follow the one-way system to leave the Museum or go to the shop or café.

Go through the corridor with the lanterns hanging from the ceiling.



If you need something to eat at the National Maritime Museum:



You can eat in the Parkside Café on the ground floor, or in the outside area.



You can eat in the park

If you want to go somewhere quiet you can:



Go to the Voyagers Gallery on the ground floor

Or you can speak to a member of staff who will help you.

Useful places

You can download a sensory map of the National Maritime Museum from the website: <https://www.rmg.co.uk/plan-your-visit/facilities-access>

The toilets

By the entrance to the Museum.

By the exit of the Museum, accessed by leaving the Museum and coming back inside through the café.

The changing room

You can speak to Visitor Services who will take you there.



The lifts

You can go up in the lift by the AHOY gallery. This will only take you to Level 2.

You can come down in the lift by the Nelson, Navy, Nation and Atlantic Worlds galleries.

You can also come down in the lift by Sea Things and Tudors and Stuart Seafarers.



To use any lift, please speak to a member of staff to help us maintain social distancing.

Useful information

***If you would like to sit down
You can find seats in galleries
and around the Museum.
Please leave space between
you and other people to help
with social distancing.***



***If you find the Museum too noisy
You can borrow ear defenders from
either of the Welcome Desks.***



If you need help from a member of staff you can look for:



Someone in a purple shirt



Someone in a blue shirt



Someone in a black shirt



Everyone who works at the Museum wears a badge!

If you have any questions then you can speak to a member of staff.

The Ticket Bookings office is open 9am—4pm, Monday-Friday:

Tel: +44 (0)20 8312 6608 | Email: bookings@rmg.co.uk