

Lunch Rooms for Self-Guided School Groups

Schools who have booked facilitated sessions at the National Maritime Museum are automatically allocated a lunch room as part of their booking. Schools who have booked self-guided visits or school programmes at other Royal Museums Greenwich sites which don't include a lunchroom can book a free lunch space online, subject to availability.

Here's all you need to know about booking a lunch room online.

Making your Booking

To book a lunchroom, a group must:

- Be visiting on a weekday in Royal Borough of Greenwich term-time (lunchrooms are not available at weekends/Bank Holidays)
- Be part of a UK school/ home educator
- Be in full time education
- Be visiting the Museum for an educational trip to enhance learning.

To book online please visit our <u>ticketing page</u> and follow these steps:

- select the key stage and number of tables you wish to book. Bookings are per table (up to 32 children)
- Select the date and time of the lunch session. fully booked dates will be greyed out and you will be automatically taken to the first available date. Lunchrooms are available to book online at least 2 weeks in advance. If you plan to visit within less than 2 weeks, please enquire with staff on the day of your visit
- Add your lunch tables to the basket and check out
- Enter your name, email address and the name of your school (in the street field) and submit your order
- You will receive your ticket via email

On the Day of Your Visit

Please bring your e-ticket with you to show admission staff when you arrive at the Museum at the Romney Road entrance. If you arrive ahead of your allocated lunch time you can store bags and coats in the lunch room while you explore the Museum but there is not space for large rucksacks.

It can take up to 15 minutes to walk to the lunch spaces once you've arrived at the Museum, so please allow sufficient time to arrive at the stated start time.

Don't forget to bring the necessary risk assessments for your visit and have the recommended number of supervising adults:

EYFS/KS1 – 1 adult per 5 students KS2 - 1 adult per 8 students KS3 and KS4 - 1 adult per 10 students Post-16 – 1 adult per 16 students.



Terms and Conditions for lunch room use

- Lunch time slots are available for a period of 30 minutes from the start time confirmed on the eticket.
- When using the lunchroom, please ensure you do not remain in the space for longer than your allocated time. Late arrival will result in a reduction of the time available for lunch, or in missing the allocated lunch slot altogether.
- Lunchrooms are used by many groups throughout the day, and you may be sharing the space with other schools. We cannot control exposure that an individual with allergies will have.
- Please use the cleaning products provided to wipe down tables and clean the floor space. We also request that you dispose of all rubbish in the bins provided.
- Strictly no food or drink is allowed outside the lunchroom facilities.
- We regret that there is no suitable space for children to eat mid-morning snacks inside the museum.
- Lunchrooms are not staffed so all property is left at your own risk.
- It is your responsibility to check prior to booking that the information you have supplied to us in respect of your requirements is accurate. We are only responsible for issuing tickets in accordance with the information you provide.
- Rescheduling is not guaranteed.
- Royal Museums Greenwich reserves the right to cancel lunchroom bookings at any time.
- You are responsible for supervising your groups at all times during your visit. Please be respectful of other visitors, our collections, and our staff.

Cancellation policy

If you no longer need your lunchroom booking or wish to amend it, please email Bookings@rmg.co.uk as soon as possible. Our lunchrooms are extremely popular, and the lunchroom can be allocated to another school if no longer needed.

The contact data you provide to us is processed by us according to the Data Protection Act 2018 on the legal basis of 'for the performance of contract'. We shall not share this data with anyone outside RMG, it shall be stored securely and shall be deleted according to our disposal policy of 2 years. If you have a question about the way, we handle your personal information please, in the first instance, contact the Governance and Museum Records Manager, Royal Museums Greenwich