

# Frequently Asked Questions

We have compiled a number of questions that we've been asked about our Young Advisors Group. If you have a question and it is not answered here, send it to the YAG coordinator who will be happy to answer it.

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## **What will happen at a session?**

Each session will begin with a "Welcome and introductions" where you will have the opportunity to meet / catch-up with your YAG coordinator as well as the other members of the YAG. After the introductions, there is generally some preparation or training time for the activity. Once the activity is completed and before the end of the session, you'll reflect on what you've done by updating your YAG journal.

## **What should I bring with me for each session?**

We will provide you with a welcome pack which will contain some stationery which you can bring with you for each session. If you need something specific for an activity, we will tell you in advance.

There is a café in the Astronomy centre where you can purchase food and drinks, but you are welcome to bring your own with you. Bags will be stored in a locked space and they will be kept safe while you are onsite.

## **What if I'm running late or can't attend a session?**

The YAG coordinator will send an invite out for each session and you will need to reply to say if you want to attend. If you can't attend a session, simply respond to the email and say that you can't attend. Note that if you do not respond, we will assume that you're not attending.

If you are running late, if possible, send an email to the YAG coordinator ([youthadvisory@rmg.co.uk](mailto:youthadvisory@rmg.co.uk)). Whether you're able to send an email or not, as soon as you reach the Astronomy centre, speak to one of the visitor experience staff members who will get in touch with the YAG coordinator.

## **What is expected of me as a member of the Young Advisors Group?**

Be committed and do your best to attend each session.

Treat each other, and all the people you will interact with, politely and with respect. Any unfair or inappropriate treatment of others will not be accepted. No swearing, act sensibly and no rough games.

### **Who will I be working with? Will there be a supervisor?**

Depending on the activity, you might end up working individually or more likely with other YAG members and in some cases the general public too. If you don't feel comfortable about doing this, let your YAG coordinator know.

Your YAG coordinator, or another member of staff, will always be with you onsite.

### **What should I wear?**

Because you'll be working with members of the general public in some of the activities, we recommend the following

- Clothing should be neat, clean and modest.
- Clothing with inappropriate pictures, symbols, and/or wording should not be worn.
- Dresses may be worn provided they are not low cut and not too short in length.
- Jeans are acceptable provided they are not torn and do not hang low.
- Sneakers are acceptable, but comfortable shoes are advised as you may be standing for one-hour sessions.

### **May I bring a mobile phone with me?**

Yes, and you may keep your mobile phone with you while you are busy with an activity onsite. However, your phone must be switched to silent. Keep texting to an absolute minimum and, if you need to make a call, speak to the YAG coordinator (reception in the Astronomy centre is patchy – your YAG coordinator will be able to tell you where you should stand if you need to make a call).